

ALEXANDER SCHNEIDER LTD.

Limited Warranty Statement

1. Scope of Warranty

Limited Warranty (One Year)

Seller warrants to the original Buyer that each product supplied is free from defects in materials and workmanship under normal use and service for a period of **one (1) year from the date of shipment (EXW, as defined by Incoterms®)**.

This warranty applies only if the product is:

- Installed, operated, and maintained in accordance with Seller's instructions and generally accepted industry practices;
- Used under normal operating conditions and within its specified design limits; and
- Properly maintained under the supervision of qualified personnel.

2. Conditions for Warranty Validity

Notwithstanding anything to the contrary herein, the warranty provided under this document shall in no event be broader than the warranty provided by the original manufacturer of the product.

3. Manufacturer Flow-Down

In the event that the manufacturer's warranty is more limited in scope, duration, or coverage, the manufacturer's more limited warranty terms shall govern and supersede the terms of this document to the extent of such limitation.

4. Exclusions

This warranty does not apply to defects or failures resulting from:

- Misuse, abuse, neglect, or improper handling;
- Improper installation or operation;

- Unauthorized modification, repair, or alteration;
- Operation outside of specified environmental or performance conditions;
- External causes, including but not limited to power fluctuations, mechanical damage, or environmental factors;
- Any product for which Seller has not received full payment from Buyer.
- Normal wear and tear.

5. Disclaimer of Other Warranties

Except as expressly stated herein, **all other warranties, express or implied, are hereby disclaimed**, including but not limited to any implied warranties of merchantability or fitness for a particular purpose, to the fullest extent permitted by applicable law.

To the maximum extent permitted by applicable law, this warranty is Buyer's sole and exclusive remedy against Seller with respect to the products. Buyer waives all other rights, claims, or causes of action - whether statutory, regulatory, common law, or otherwise.

6. Exclusive Remedy

The Buyer's **sole and exclusive remedy** under this warranty shall be, at Seller's option, the **repair or replacement** of any product determined by Seller to be defective within the warranty period. Any repaired or replaced product shall be warranted only for the remainder of the original warranty period. If Seller determines, in its sole discretion, that repair or replacement is not commercially practicable, Seller may elect to refund the original purchase price paid by Buyer for the affected product, which shall constitute full and final satisfaction of all of Seller's obligations.

7. Limitation of Liability

To the fullest extent permitted by applicable law:

- Seller shall **not be liable for any indirect, incidental, punitive, special, or consequential damages**, including but not limited to loss of profits, loss of use, downtime, or financial losses.
- Seller's **total cumulative liability** arising out of or related to this warranty or the use of the product and/or any related services shall **not exceed the original purchase price of the product actually paid by Buyer to Seller**.

8. Warranty Claim Procedure

- Buyer must obtain a **Return Material Authorization (RMA) number** from Seller prior to returning any product.
- Buyer is responsible for all shipping costs to Seller's repair facility.
- Buyer is responsible for proper packaging and any damage occurring during transit to Seller.
- The RMA number must be clearly indicated on all shipping documents and on the exterior of the package.

For international shipments, Buyer is responsible for customs clearance and delivery to Seller's facility.

9. Evaluation and Service

Seller will evaluate the returned product to determine whether a defect exists:

- If the product is found to be defective and covered under warranty, Seller will repair or replace it at no charge.
- Repaired or replacement products will be returned via standard surface shipping within Israel at Seller's expense.
- Expedited or international shipping upgrades are available at Buyer's expense.

If no defect is found or the issue is not covered under warranty, Seller reserves the right to charge reasonable inspection, handling, and testing fees.

10. Documentation

Revision: 1.0

Effective Date: April 2026

Seller may provide product documentation for convenience. While reasonable efforts are made to ensure accuracy, Seller shall not be liable for errors or omissions in such documentation, except as required by applicable law.

11. Governing Law

This warranty shall be governed by and construed in accordance with the laws of the **State of Israel**, excluding any conflict of laws rules or principles that would result in the application of the laws of any other jurisdiction. Any disputes arising hereunder shall be subject to the **exclusive jurisdiction of the competent courts in Tel Aviv, Israel**.